

(146)

**Office of the Electricity Ombudsman**  
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)  
**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**  
(Phone No.: 32506011, Fax No.26141205)

**Appeal No. F. ELECT/Ombudsman/2013/495**

Appeal against the Order dated 23.03.2012 passed by CGRF–TPDDL in CG.No.3977/12/11/RHN.

In the matter of:

Shri Charanjit Singh Bhatia                      - Appellant

Versus

M/s Tata Power Delhi Distribution Ltd.      - Respondent

Present:-

Appellant:              Shri Charanjit Singh Bhatia was present in person.

Respondent:          Shri Vivek, Sr. Manager (Legal) attended on behalf of the  
TPDDL

Date of Hearing:      07.05.2013

Date of Order      :    09.05.2013

**ORDER NO. OMBUDSMAN/2013/495**

The Appellant, Shri Charanjit Singh Bhatia, representative of the registered consumer Shri B.S. Kohli, resident of B-256, Farmer Apartments, Sector – 13, Rohini, Delhi - 110085, approached the CGRF in March, 2012 complaining against higher bills than normal. The CGRF did not find in his favour as the meter was found to be working satisfactorily within the laid down parameters.

Not satisfied with this he filed an appeal against the order of the Consumer Grievance Redressal Forum – Tata Power Delhi Distribution Limited (CGRF – TPDDL) dated 23.03.2012.

195

A hearing was held on 07.05.2013. Appellant only reiterated that a higher bill was received in some months. No evidence of any meter fault, or otherwise, is found. The average consumption over different periods was found within the same range, including the period under question, viz. 404 units from June, 2010 to March, 2011 and 434 units from March, 2011 to November, 2011. No relief can, therefore, be given.

The appeal is dismissed.

  
**(PRADEEP SINGH)**  
Ombudsman

9/H May, 2013